

AYWA Cards - KSA Store

AYWA CARD for charging prison cabins



How To Use:

- 1-Choose the preferred language.
- 2-Enter the PIN followed by # key.
- 3-Enter the destination number followed by # key.

The customer service number is: 17777

For terms & conditions please visit <https://aywacards.go.com.sa/>

◆ كيفية الاستخدام:

- 1- اختر اللغة المفضلة.
 - 2- أدخل رقم التعريف الشخصي متبوعًا بمفتاح #
 - 3- أدخل رقم الوجهة متبوعًا بمفتاح #.
- رقم خدمة العملاء هو: 17777
للشروط والأحكام يرجى زيارة <https://aywacards.go.com.sa/>

How to handle a complaint:

- 1- Make sure user is redeeming correct with the voucher code.
- 2- If issue not solved, go to next step.

Supplier: Go Telecom

- a) Direct The customer to contact 17777 & if he is not helped, he must provide us with the time of the call and the mobile phone number used.
- b) Direct case to leader with add note
- c) Attach error message.