

♦ **Most Scenarios of the Complaints sent to Distribution Team**

- a) Reseller Notification.
- b) Be a Reseller Request.

a) Kindly check the following reseller's request

Name	
Email	
Phone No.	
Area/City	
Request	

b) Please find below the request for being a reseller:

Reseller Details	Name	Email
	Phone No.	Country/City
Activity	Type of activity (commercial/online)	
Request	Joining opportunity for being a reseller	

Sending Emails:

**From** ([support@bitaqatybusiness.com](mailto:support@bitaqatybusiness.com))

**To:** (Check distributors data sheet) **CC** ([ahmed.abdulhay@onecard.net](mailto:ahmed.abdulhay@onecard.net))

**Process:** Send by new ticket, then add a note in the original ticket with the new ticket No.